



INISIATIF PEDULI RAKYAT (IPR) SKIM AIR DARUL EHSAN

1 What is Skim Air Darul Ehsan?

The Skim Air Darul Ehsan is the reapportion programme to provide free water to target groups in the State of Selangor.

2 Who is eligible for the Skim Air Darul Ehsan?

The Skim Air Darul Ehsan is applicable for consumers who meet the following terms:

- i. The applicant must be a Malaysian citizen and resides in the State of Selangor
- ii. The household monthly income of RM4,000 and below (husband and wife including foreigner spouse or individual if single / without spouse)
- iii. Residential premises with individual meters
- iv. Applicants can only apply for one account/premise only

Note:

Low Cost Apartment residents who receive their water supply through bulk meter will continue receiving 20m3 free water automatically under Skim Air Darul Ehsan until 31st December 2021, according to the existing free water rebate methods involving JMB/MC and Selangor Housing and Property Board (LPHS).

3 Before this I enjoyed 20m3 free water monthly. Will I still be eligible to receive free water after 01 March 2020?

You are entitled to receive 20m3 free water supply from the Skim Air Darul Ehsan if you have registered and complied with the conditions set by the Selangor State Government.

4 What does household income of below RM4,000 mean?

The monthly income of both husband and wife, or an individual if he or she is single / without spouse, should be below RM4,000 per month.

5 Can applicants and couples earning more than RM4,000 apply for the Skim Air Darul Ehsan?

They are not eligible because they do not meet the specified terms.

6 We have a household income of more than RM4,000 inclusive of the income of our children living in the same house. Can we apply for the Skim Air Darul Ehsan?

An application will only review the income of a husband and wife. If the income of a husband and wife exceeds RM4,000, you are not eligible to enjoy the Skim Air Darul Ehsan.

7 I have no fixed income, no salary slip and have never registered with the Inland Revenue Board (IRB), am I eligible to apply?

Yes, you can apply subject to the application terms and review of qualification

8 Is a widow eligible to apply?

Yes, you can apply subject to the application terms and review of qualification.

9 I live in Putrajaya but have a home in Selangor, can I apply?

Yes, you can apply subject to the application terms and review of qualification.

10 Are the residents of Kuala Lumpur and Putrajaya eligible to apply for the Skim Air Darul Ehsan?

Not eligible. It's only for residents in Selangor.

11 Are tenants eligible to apply for the Skim Air Darul Ehsan?

Yes, you are eligible if you are renting in the State of Selangor and meet the application terms

12 I have rented out my house. Can my tenant apply even if the water account is registered under my name?

Yes, your tenant may apply if they are eligible and meet the application terms.

13 We are students who have no income and renting a home as a group in Selangor. Are we eligible to apply?

Yes, tenants are eligible to apply if they meet the application terms, subject to the review of the Selangor State Government.

14 I have 5 houses and am eligible. Will all my premises receive the Skim Air Darul Ehsan?

Only ONE account/premise can apply and receive 20m3 free water supply.

15 If I move to a new house, will I be eligible for the Skim Air Darul Ehsan?

Yes, applicant can apply if he/she is still residing in Selangor and meet the application terms.

16 I am a low cost apartment owner/tenant who receives water through a JMB / MC bulk meter. Am I still eligible and how do I apply?

Low Cost Apartment residents who receive their water supply through bulk meter will continue receiving 20m3 free water automatically under Skim Air Darul Ehsan until 31 Disember 2021 according to the existing free water rebate methods which involving JMB/MC and Selangor Housing and Property Board (LPHS).

17 How can we apply for Skim Air Darul Ehsan?

- i. The application for Skim Air Darul Ehsan can be made online through www.ssipr.selangor.gov.my
- ii. The application form can be downloaded or acquired through the following channels:
 - www.airselangor.com
 - Service counters of any ten (10) regional offices of Pengurusan Air Selangor Sdn. Bhd.
 - Pusat Khidmat Masyarakat (PKM)
- iii. Completed application forms can be submitted via email: iprair@airselangor.com or at the service counters of any ten (10) regional offices of Pengurusan Air Selangor Sdn. Bhd

Note:

During the duration of the Movement Control Order (MCO), registration shall be made online at www.ssipr.selangor.gov.my. Customers can also download the application form at www.airselangor.com and the completed application form can be emailed to iprair@airselangor.com

18 When will the Skim Air Darul Ehsan registration be reopened?

The Skim Air Darul Ehsan registration will be reopened for applications beginning 01 April 2020.

19 When do we expect the implementation date of Skim Air Darul Ehsan Phase 2?

The implementation of Skim Air Darul Ehsan Phase 2 will begin on 01 September 2020.

20 Upon registration of Skim Air Darul Ehsan, how long is the processing and when will I know the result of the application to receive the 20m3 of free water supply?

You may refer to the processing and implementation dates of free water schemes as stated below:-

SCHEDULE IMPLEMENTATION OF SKIM AIR DARUL EHSAN (SADE) PHASE 2 (Stage 1,2 & 3)			
Stage	Date	Duration	Activities
1	1 Apr 2020 - 30 June 2020	3 month	Open for Registration
	1 July 2020 - 31 Aug 2020	2 month	Processing & Cross Check of applications
	1 September 2020		Date of implementation of Skim Air Darul Ehsan (SADE) Phase 2 Stage 1 for successful application
2	1 July 2020 - 31 Dec 2020	6 month	Open for Registration
	1 Jan 2021 - 28 Feb 2021	2 month	Processing & Cross Check of applications
	1 March 2021		Date of implementation Skim Air Darul Ehsan (SADE) Phase 2 Stage 2 for successful applicants.
3	1 Jan 2021 - 30 June 2021	6 month	Open for Registration
	1 July 2021 - 31 Aug 2021	2 month	Processing & Cross Check of applications
	1 September 2021		Date of implementation Skim Air Darul Ehsan (SADE) Phase 2 Stage 3 for successful applicants.

21 After the registration date has ended, when will I be able to register again?

You may resubmit your application when the registration reopens, subject to a date determined by the Selangor State Government.

22 I have applied Skim Air Darul Ehsan and received a notification that I am not eligible. May I appeal or submit a new application?

Yes. You may appeal or submit your new application when registration reopens on 1 April 2020, subject to the application terms and review of the Selangor State Government.